



Landscapes By Design

Customer Survey

At Landscapes by Design we strive to meet your landscaping expectations. Please complete and return the enclosed survey at your earliest convenience. Your comments and concerns regarding our performance are very important to us.

- Was the job completed as discussed with your salesman or designer?
Yes. David and the team discussed w/ me changes along the way. ^{no surprises}
- Was your project done in a timely fashion? If no, what delays were there?
Usual weather delays, but once started they kept at it until finished.
- Were you pleased with the level of craftsmanship?
Appreciated that ^{yes and the level of enthusiasm was evident as well.}
- Was the jobsite left clean after project was finished?
Yes.
- During the project, was our equipment kept organized to allow you access to property?
Yes
- Did the job foreman communicate with you on a daily basis?
Job communicated well and gave good instructions
- Would you refer us to family and friends?
yes
- Are you interested in receiving quotes for our other services such as: mowing, lawn care maintenance, snow removal or other landscape projects?

I will be contacting David for future works.

• Other comments:

I would suggest that a sign be placed in the yard. Several neighbors and friends have asked ~~where~~ who did the work? We also have lots of sightseeing traffic.