



Landscapes By Design

Customer Survey

At Landscapes by Design we strive to meet your landscaping expectations. Please complete and return the enclosed survey at your earliest convenience. Your comments and concerns regarding our performance are very important to us.

- Was the job completed as discussed with your salesman or designer?

Yes

- Was your project done in a timely fashion? If no, what delays were there?

Reasonable - given delays with lighting fixtures.

- Were you pleased with the level of craftsmanship?

Yes

- Was the jobsite left clean after project was finished?

Yes

- During the project, was our equipment kept organized to allow you access to property?

Yes - not really applicable

- Did the job foreman communicate with you on a daily basis?

For the most part - not every day, but that wasn't necessary.

- Would you refer us to family and friends?

Yes

- Are you interested in receiving quotes for our other services such as: mowing, lawn care maintenance, or other landscape projects? Not at this time

- Other comments:

I appreciated the extra efforts made to ensure we would be happy with the light fixtures we chose. Matt was great in helping make sure we would be happy with the end product... and we are. Thanks Matt!