



Customer Follow Up

At Landscapes by Design we strive to meet your landscaping expectations. Please complete and return the enclosed survey at your earliest convenience. Your comments and concerns regarding our performance are very important to us.

- Was the job completed as discussed with your salesman or designer?

YES

- Was your project done in a timely fashion? If no, what delays were there?

No delays - finished ahead of projection

- Were you pleased with the level of craftsmanship?

Very much so!

- Was the jobsite left clean after project was finished?

Yes thank you

- During the project, was our equipment kept organized to allow you access to property?

I believe so, I was at work most of the time.

- Did the job foreman communicate with you on a daily basis?

No, but during the quick turnaround, I didn't find it necessary. He may have talked with someone else at the house.

- Would you refer us to family and friends?

In a heartbeat!

- Are you interested in receiving quotes for our other services such as: mowing, lawn care maintenance, snow removal or other landscape projects?

Not at this time!

Other comments:

Everyone was very professional, friendly, and helpful. I appreciated the additional ideas and honesty that helped make this an affordable project!