



## Customer Follow Up

At Landscapes by Design we strive to meet your landscaping expectations. Please complete and return the enclosed survey at your earliest convenience. Your comments and concerns regarding our performance are very important to us.

- Was the job completed as discussed with your salesman or designer?

*yes*

- Was your project done in a timely fashion? If no, what delays were there?

*yes*

- Were you pleased with the level of craftsmanship?

*yes!*

- Was the jobsite left clean after project was finished?

*yes!*

- During the project, was our equipment kept organized to allow you access to property?

*yes!*

- Did the job foreman communicate with you on a daily basis?

*yes*

- Would you refer us to family and friends?

*absolutely*

- Are you interested in receiving quotes for our other services such as: mowing, lawn care maintenance, snow removal or other landscape projects?

*not at this time*

Other comments:

*Wes and Charlie,*

*Rob and I couldn't be more pleased with the way our project turned out. We've worked with a few contractors in the past and by far you guys were the BEST!*

*You did exactly what we agreed upon and the skill and craftsmanship was extraordinary!*

*We would recommend Landscapes By Design to anyone. See you next spring when delivering the plants.*

*Thanks again,  
Steve Siverson*