



## Customer Follow Up

At Landscapes by Design we strive to meet your landscaping expectations. Please complete and return the enclosed survey at your earliest convenience. Your comments and concerns regarding our performance are very important to us.

- Was the job completed as discussed with your salesman or designer?

*Yes - David John had a lot of really great ideas which were incorporated into the design. We were very pleased with his work.*

- Was your project done in a timely fashion? If no, what delays were there?

*Yes*

- Were you pleased with the level of craftsmanship?

*Yes*

- Was the jobsite left clean after project was finished?

*Yes*

- During the project, was our equipment kept organized to allow you access to property?

*Yes*

- Did the job foreman communicate with you on a daily basis?

*Yes*

- Would you refer us to family and friends?

Yes - already have referred you to neighbors and friends.

- Are you interested in receiving quotes for our other services such as: mowing, lawn care maintenance, snow removal or other landscape projects? not at this time.

Other comments:

A few of the shrubs from your nursery did not look healthy + we chose not to have them planted.

Thanks!

Jeff + Lois Albertson